# BANCO DE BOGOTÁ 2012 CÓDIGO PAÍS SURVEY BEST CORPORATE PRACTICES CODE - COLOMBIA

Name of the Issuer: BANCO DE BOGOTÁ S.A. Tax ID No. of the Issuer: 860002964-4 Name of the Legal Representative: MARÍA LUISA ROJAS GIRALDO Identification No.: 41626167 Period evaluated: 12/31/2012 Type of Entity: Companies with stock and public-private companies Entity code assigned by the Colombian Financial Superintendency (SFC): 1-01

# I. GENERAL SHAREHOLDERS' MEETING

# Announcement of the Meeting

# Question 1

|   | YES       | NO       |
|---|-----------|----------|
| <b>Question:</b> At the last General Shareholders' Meeting, was the | Х         |          |
| documentation about the topics to be discussed made                 |           |          |
| available at the headquarters and within the term set forth in      |           |          |
| the announcement in order for shareholders to be properly           |           |          |
| informed? (Recommendation 1)  |           |          |
| Explanation <sup>*</sup> :  |           |          |
| The shareholders were notified of meetings scheduled for March      | 15, 201   | 2, and   |
| September 21, 2012, by means of press releases published            | Februa    | ry 21,   |
| 2012, and August 30, 2012, respectively, in El Tiempo newsp         | aper. Sir | nilarly, |
| the announcements of the meetings were published on                 | the w     | /ebsite  |
| www.bancodebogota.com, in the Investor Relations/Shareho            | lders' N  | leeting  |
| section.  |           | Ū        |

# Question 2

|   | YES | NO |
|---|-----|----|
| Question: Does the information made available to                |     | Х  |
| Shareholders during the term of the Announcement of the         |     |    |
| General Shareholders' Meeting contain the list of candidates to |     |    |
| the Board of Directors? (Recommendation 2)                      |     |    |
| Explanation*:   |     |    |

Banco de Bogotá complies with Article 52 of the bylaws, which stipulates that the registration of lists or candidates for the Board of Directors members election should be done no later than 6:00 PM the business day prior to the date of the Meeting. The election of members to the Board of Directors for the period from April 2012 to March 2013 was approved at the March 15, 2012 meeting. There was no election of members to the Board of Directors at the September 21, 2012 meeting.

# Question 3

|  | YES | NO | N/A |
|--|-----|----|-----|
| Scenario: If the issuer is linked to a parent company and/or | X   |    |     |
| subsidiaries, answer the question; otherwise, mark N/A.      |     |    |     |
| Question: Did the issuer make the financial information      |     |    |     |
| about the issuer's subsidiaries and parent company available |     |    |     |
| to Shareholders? (Recommendation 2)                          |     |    |     |
| Explanation*   |     |    |     |

The financial information about the issuer and the issuer's information consolidated with its subsidiaries was made available to the shareholders at Banco de Bogotá's

<sup>&</sup>lt;sup>\*</sup> This model requires a specific statement on the recommendations adopted from the Código País and allows entities to voluntarily add any further information, clarification or modality related to their corporate governance practices if they are relevant to the understanding of the responses; therefore, the space intended for the explanation on recommendations is unlimited.

Secretary General's Office for the legal term. Information about the issuer's parent company is available on its website <u>www.grupoaval.com</u>

# Question 4

|   | YES     | NO     | N/A    |
|---|---------|--------|--------|
| Scenario: If the issuer has a website, answer the question; | X       |        |        |
| otherwise, mark N/A.  |         |        |        |
| Question: Was the announcement of the last General          |         |        |        |
| Shareholders' Meeting and any necessary information posted  |         |        |        |
| on the issuer's website? (Recommendation 3)                 |         |        |        |
| Explanation*:   | •       |        | •      |
| The approximate of mostings on Eabruary 21, 2012 and Au     | invit 2 | 0 2014 | 2 woro |

The announcements of meetings on February 21, 2012 and August 30, 2012, were published on Banco de Bogotá's website,<u>www.bancodebogota.com</u>, at the same time as the respective press releases.

# Question 5

|   | YES       | NO     |
|---|-----------|--------|
| <b>Question:</b> Were the different issues to be discussed broken | X         |        |
| down on the agenda established for the Shareholders'              |           |        |
| Meetings held during the period evaluated? (Recommendation        |           |        |
| 4)  |           |        |
| Explanation*: The different issues to be discussed were ite       | emized of | on the |

agenda provided for shareholder consideration, since the day of the publication of the announcement to the Meeting.

# The Shareholders' Meeting

# **Question 6**

|  | YES    | NO     | N/A    |
|--|--------|--------|--------|
| Scenario: If a segregation took place, as defined in the     |        |        | X      |
| glossary of terms, answer the question; otherwise, mark N/A. |        |        |        |
| Question: Was the glossary approved at the General           |        |        |        |
| Shareholders' Meeting? (Recommendation 5)                    |        |        |        |
| Explanation*: In 2012, there was no segregation, as defined  | in the | glossa | ary of |
| terms.   |        |        |        |

#### **Question 7**

|   | YES      | NO     | N/A |
|---|----------|--------|-----|
| Scenario: If there was a segregation in the terms of the        |          |        | X   |
| glossary, answer the question; otherwise, mark N/A.             |          |        |     |
| Question: Was the segregation included in the                   |          |        |     |
| Announcement of the Meeting during which it was adopted?        |          |        |     |
| (Recommendation 6)  |          |        |     |
| Explanation*: In 2012, there was no segregation in the terms of | f the gl | ossary |     |

#### Question 8

|  | YES | NO | N/A |
|--|-----|----|-----|
| Scenario: If the issuer's corporate purpose was modified,        |     |    | X   |
| answer the question; otherwise, mark N/A.                        |     |    |     |
| <b>Question:</b> Was the change in corporate purpose included in |     |    |     |
| the Announcement of the Meeting during which it was              |     |    |     |
| adopted? (Recommendation 6)                                      |     |    |     |
| Explanation*: There was no change of corporate purpose in 20     | 12. |    | •   |

|  | YES | NO | N/A |
|--|-----|----|-----|
| Scenario: If the preemptive right for the subscription was |     |    | X   |
| waived during the Shareholders' Meeting, answer the        |     |    |     |

| question; otherwise, mark N/A.                                 |  |  |
|--|--|--|
| Question: Was the waiver of the preemptive right for the       |  |  |
| subscription included in the Announcement of the Meeting       |  |  |
| during which it was adopted? (Recommendation 6)                |  |  |
| Explanation*: There was no waiver of preemptive right in 2012. |  |  |

# **Question 10**

|   | YES | NO | N/A |
|---|-----|----|-----|
| Scenario: If the Shareholders' Meeting changed its address, |     |    | X   |
| answer the question; otherwise, mark N/A.                   |     |    |     |
| Question: Was the address change included in the            |     |    |     |
| Announcement of the Meeting during which it was adopted?    |     |    |     |
| (Recommendation 6)  |     |    |     |
| Explanation*: There was no change of address in 2012.       |     |    |     |
|   |     |    |     |

# Question 11

|  | YES | NO | N/A |
|--|-----|----|-----|
| Scenario: If the Shareholders' Meeting accepted an early |     |    | X   |
| dissolution, answer the question; otherwise, mark N/A.   |     |    |     |
| Question: Was the early dissolution included in the      |     |    |     |
| Announcement of the Meeting during which it was adopted? |     |    |     |
| Explanation*: There was no early dissolution in 2012.    |     |    |     |

# Question 12

|   | YES       | NO       |
|---|-----------|----------|
| Question: Does the issuer have electronic mechanisms for    |           | Х        |
| those Shareholders who cannot attend the Meeting to access  |           |          |
| the relevant information? (Recommendation 7)                |           |          |
| Explanation*: The Bank does not consider it necessary since | tradition | ally its |
| quorum has exceeded 85%.                                    |           |          |

# Approval of Relevant Operations

|  | YES     | NO      | N/A    |
|--|---------|---------|--------|
| Scenario: If relevant operations were carried out during the   |         |         | Х      |
| period evaluated with economic associates other than           |         |         |        |
| operations that meet both of the following conditions:         |         |         |        |
| a. They are carried out at market rates established, in        |         |         |        |
| general, by the party acting as the supplier of the good or    |         |         |        |
| service involved, and  |         |         |        |
| b. They are operations of the issuer's regular course of       |         |         |        |
| business that are not material operations.                     |         |         |        |
| Answer the question; otherwise, mark N/A.                      |         |         |        |
| <b>Question:</b> Were the relevant operations carried out with |         |         |        |
| economic associates referenced in the scenario, except         |         |         |        |
| · · ·  |         |         |        |
| those that cannot be carried out by the issuer based on legal  |         |         |        |
| provisions, approved at the General Shareholders' Meeting?     |         |         |        |
| (Recommendation 8)   |         |         |        |
| Explanation*: Operations with economic associates are due p    |         |         |        |
| operations and transactions in the regular course of business  |         |         |        |
| out at market rates, thus they were not submitted to the co    | onsider | ation o | of the |
| Shareholders' Meeting.   |         |         |        |

# Shareholders' Rights and Equitative Treatment

# Question 14

| YES      | NO                                       |
|----------|--|
| Х        |  |
|          |  |
|          |  |
|          |  |
| Bank's E | Bylaws                                   |
| the w    | /ebsite                                  |
| e Gover  | mance                                    |
|          |  |
|          | YES<br>X<br>Bank's E<br>the w<br>e Gover |

# **Question 15**

|   | YES       | NO      |
|---|-----------|---------|
| Question: Does the issuer notify the public of the types of     | Х         |         |
| stock issued on a continuous basis? (Recommendation 10)         |           |         |
| Explanation*: Yes, the information is available in the Invest   | or Relat  | tions / |
| Directors, Managers and Shareholding Structure section or       | n the w   | vebsite |
| www.bancodebogota.com. It is also found in the Notes to the B   | ank's Fir | nancial |
| Statements published on the website www.bancodebogota.co        | m, and    | in the  |
| financial annexes published in the Integrated Information Syste | m of the  | Stock   |
| Exchange (SIMEV, in Spanish) of the Financial Superintendency   | of Color  | nbia.   |

# **Question 16**

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# Question 17

|   | YES      | NO      |
|---|----------|---------|
| Question: Does the issuer notify the public the number of     | Х        |         |
| reserved shares for each type of stock on a continuous basis? |          |         |
| (Recommendation 10)   |          |         |
| Explanation*: Yes, the information is available in the Invest | or Relat | tions / |
| Directors, Managers and Shareholding Structure section of     | n the w  | /ebsite |
| www.bancodebogota.com.  |          |         |

# **Question 18**

|   | YES       | NO      |
|---|-----------|---------|
| <b>Question:</b> Does the issuer have rules of procedure for General          | Х         |         |
| Shareholders' Meetings? (Recommendation 11)                                   |           |         |
| Explanation*: The rules of procedure for Shareholders' Meetings are available |           | ailable |
| to the public on the website www.bancodebogota.com in                         | the Ir    | vestor  |
| Relations/Corporate Governance section, as Annex 1 of the Coc                 | le of Cor | porate  |
| Governance.   |           |         |

|   | YES | NO | N/A |
|---|-----|----|-----|
| <b>Scenario:</b> If the issuer has rules of procedure for Shareholders' Meetings, answer the question; otherwise, mark N/A. |     |    |     |

| Question: Do the Rules of Procedure for General                              |
|--|
| Shareholders' Meetings include measures about the                            |
| Announcement thereof? (Recommendation 11)                                    |
| Explanation*: The measures related to the announcement of meeting are        |
| established in article 4 of the Rules of Procedure for General Shareholders' |
| Meeting.   |

#### Question 20

YES NO N/A

| Scenario: If the issuer has rules of procedure for             | Χ       |          |       |
|--|---------|----------|-------|
| Shareholders' Meetings, answer the question; otherwise,        |         |          |       |
| mark N/A.  |         |          |       |
| Question: Do the Rules of Procedure for General                |         |          |       |
| Shareholders' Meetings include measures about the actual       |         |          |       |
| Meeting? (Recommendation 11)                                   |         |          |       |
| Explanation*: The measures related to the execution thereof    | are es  | stablish | ed in |
| Articles 3 and 11 of the Rules of Procedure for General Shareh | olders' | Meetir   | ng.   |

# II. BOARD OF DIRECTORS

# Size, Structure and Operation

# **Question 21**

|   | YES | NO |
|---|-----|----|
| <b>Question:</b> Is the issuer's Board of Directors made up of an odd | Х   |    |
| number of members, sufficient in number for the proper                |     |    |
| performance of their functions? (Recommendation 12)                   |     |    |
| Explanation*:   |     |    |
|   |     |    |

Banco de Bogotá's Board of Directors is made up of five (5) primary members and their respective personal alternates.

# **Question 22**

|  | YES | NO |
|--|-----|----|
| Question: Does the issuer's Board of Directors meet at least | Х   |    |
| once per month? (Recommendation 13)                          |     |    |
| Explanation*:  |     |    |

The Board of Directors meets regularly on a weekly basis, and extraordinarily as necessary.

#### Question 23

|   | YES        | NO      |
|---|------------|---------|
| Question: Does the Board of Directors have Rules of               | Х          |         |
| Procedures? (Recommendation 14)                                   |            |         |
| Explanation*: The rules of procedure for the Board of Directors a | are availa | able to |
| the public on the website <u>www.bancodebogota.com</u> in         | the Ir     | vestor  |
| Relations/Corporate Governance section, as Annex 2 of the Coc     | le of Cor  | porate  |
| Governance.   |            |         |

|   | YES     | NO      | N/A    |
|---|---------|---------|--------|
| Scenario: If the issuer has rules of procedure for the Board  | Х       |         |        |
| of Directors, answer the question; otherwise, mark N/A.       |         |         |        |
| Question: Were all the issuer's Shareholders notified of the  |         |         |        |
| Rules of Procedure for the Board of Directors?                |         |         |        |
| (Recommendation 14)   |         |         |        |
| Explanation*: The Rules of Procedure for the Board of Directo | rs were | e repor | ted to |
| the general public via the publication of the Code of Corpo   | orate ( | Govern  | ance,  |
| approved by the Board of Directors on January 19, 2010,       | via tł  | ne Fina | ancial |
| Superintendency of Colombia's relevant information mechanis   | sm on   | Janua   | ry 20, |

2010, and via a press release in the El Tiempo newspaper published on January 22, 2010. The aforementioned Rules of Procedure are available on the website <u>www.bancodebogota.com</u>, in the Investor Relations section.

### Question 25

|  | YES     | NO     | N/A    |
|--|---------|--------|--------|
| Scenario: If the issuer has rules of procedure for the Board | Х       |        |        |
| of Directors, answer the question; otherwise, mark N/A.      |         |        |        |
| Question: Are the Rules of Procedure for the Board of        |         |        |        |
| Directors binding for all the members thereof?               |         |        |        |
| (Recommendation 14)  |         |        |        |
| Explanation*: The Rules of Procedure for the Board of Di     | rectors | are l  | egally |
| binding for all its members, as they were prepared, approved | d and   | accept | ed by  |
| binding for all its members, as they were prepared, approved |         | accept | CU Dy  |

the members. (Article 14 of the Rules of Procedure for the Board of Directors)

# **Question 26**

|  | YES     | NO      | N/A    |
|--|---------|---------|--------|
| Scenario: If the issuer has rules of procedure for the Board       | X       |         |        |
| of Directors, answer the question; otherwise, mark N/A.            |         |         |        |
| Question: Do the Rules of Procedure for the Board of               |         |         |        |
| Directors cover the information that is to be made available to    |         |         |        |
| the Board members appointed for the first time and, in             |         |         |        |
| general, that which is suggested in Recommendation 18?             |         |         |        |
| (Recommendation 14)  |         |         |        |
| Explanation*: The Rules of the Procedure for the Board of I        | Directo | rs stip | ulates |
| that its members shall receive the information of the docum        | ents a  | nd ana  | alyses |
| required to make decisions ahead of time for the proper            | exerc   | ise of  | their  |
| functions. (Article 2 of the Rules of Procedure for the Board of I | Directo | rs)     |        |
| Question 27  |         |         |        |

|  | YES     | NO       | N/A     |
|--|---------|----------|---------|
| Scenario: If the issuer has rules of procedure for the Board   | Х       |          |         |
| of Directors, answer the question; otherwise, mark N/A.        |         |          |         |
| Question: Do the Rules of Procedure for the Board of           |         |          |         |
| Directors state that the minutes of the meetings must identify |         |          |         |
| the supporting documents that served as a basis for the        |         |          |         |
| decisions made, as well as any arguments for or against        |         |          |         |
| them and, in general, the suggestions included in              |         |          |         |
| Recommendation 19? (Recommendation 14)                         |         |          |         |
| Explanation*: One of the requirements of the minutes of the r  | neeting | g set fo | orth in |
| the Rules of Procedure for the Board of Directors stipulates t | he nee  | ed to id | dentify |
| the studies, grounds and sources of information that serve     | ed as l | basis    | for its |
| decisions. (Article 8, paragraph 7 of the Rules of Procedur    | e for t | he Boa   | ard of  |

#### Question 28

Directors)

|  | YES      | NO      | N/A    |
|--|----------|---------|--------|
| Scenario: If the issuer has rules of procedure for the Board   | Х        |         |        |
| of Directors, answer the question; otherwise, mark N/A.        |          |         |        |
| Question: Do the Rules of Procedure for the Board of           |          |         |        |
| Directors include the term within which the information shall  |          |         |        |
| be submitted to the members prior to the Board meeting and,    |          |         |        |
| in general, the recommendations of Recommendation 20?          |          |         |        |
| (Recommendation 14)  |          |         |        |
| Explanation*: The Rules of Procedure for the Board of Director | rs stipu | late th | at the |
| announcement of meeting and related documents shall be         | subm     | itted t | o the  |
| members two (2) days in advance for their review and analysis  | s. (Arti | cles 2  | and 3  |
| of the Rules of Procedure for the Board of Directors)          |          |         |        |

## Question 29

|  | YES      | NO      | N/A    |
|--|----------|---------|--------|
| Scenario: If the issuer has rules of procedure for the Board   | Χ        |         |        |
| of Directors, answer the question; otherwise, mark N/A.        |          |         |        |
| Question: Is the term within which the information is to be    |          |         |        |
| provided to the Board members and stipulated in the Rules of   |          |         |        |
| Procedure less than two (2) days? (Recommendation 20)          |          |         |        |
| Explanation*: The Pulse of Precedure for the Reard of Director | re etinu | lata th | at tha |

Explanation\*: The Rules of Procedure for the Board of Directors stipulate that the announcement of meeting and related documents shall be submitted to the members two (2) days in advance for their review and analysis. (Articles 2 and 3 of the Rules of Procedure for the Board of Directors)

# Question 30

**Scenario:** If the issuer has rules of procedure for the Board of Directors, answer the question; otherwise, mark N/A. **Question:** Do the Rules of Procedure for the Board of Directors establish the means by which the Board members can obtain the information provided prior to the meeting? (Recommendation 20)

YES NO N/A X

Explanation\*: The Rules of Procedure for the Board of Directors establish that any information required by the Board for the proper exercise of its functions be provided through the Bank's Secretary General's Office. (Articles 2 and 3 of the Rules of Procedure for the Board of Directors)

# **Question 31**

**Scenario:** If the issuer has rules of procedure for the Board of Directors, answer the question; otherwise, mark N/A. **Question:** Do the Rules of Procedure for the Board of Directors consider the possibility that said body, at the request of any member thereof, may hire an external advisor to provide an opinion in order to make certain decisions? (Recommendation 22)

YES NO N/A X

Explanation\*: Members of the Board of Directors are authorized to recommend the contracting of external advisors to contribute in the adoption of decisions as required.

# Question 32

|  | YES     | NO      | N/A   |
|--|---------|---------|-------|
| Scenario: If the issuer has rules of procedure for the Board   |         | Х       |       |
| of Directors, answer the question; otherwise, mark N/A.        |         |         |       |
| Question: Do the Rules of Procedure for the Board of           |         |         |       |
| Directors include the conditions under which said body, at the |         |         |       |
| request of any member thereof, can hire an external advisor    |         |         |       |
| to provide an opinion in order to make certain decisions?      |         |         |       |
| (Recommendation 22)  |         |         |       |
| Explanation*: Members of the Board of Directors are authorized | zed to  | recom   | mend  |
| the conditions under which to contract external advisors to    | o contr | ibute i | n the |

#### Question 33

adoption of decisions as required.

|  | YES | NO |
|--|-----|----|
| Question: When appointing a member of the Board of               | Х   |    |
| Directors, does the issuer take into consideration the potential |     |    |
| member's career, academic background and experience to           |     |    |
| ensure the proper performance of his/her functions?              |     |    |
| (Recommendation 15)  |     |    |

Explanation\*: Article 1 of the Rules of Procedure for the Board of Directors establishes that "the morals and professional experience of the candidate shall be taken into consideration in the election of members of the Board of Directors." The Bank's General Secretary shall be responsible for maintaining the files of each member of the Board of Directors that attest to said qualities.

### **Question 34**

|   | YES | NO |
|---|-----|----|
| <b>Question:</b> Are most of the members of the Board of Directors, | Х   |    |
| or the body acting as such, independent? (Recommendation            |     |    |
| 16)   |     |    |

Explanation\*: In accordance with the Law, the Board of Directors of Banco de Bogotá may not consist of a number of primary and alternate members that are employed by the Bank who may be the majority needed to make decisions by themselves. Similarly, the Board of Directors shall consist of a number of independent members in accordance with the Law.

Currently, 8 of the 10 members of the Bank's Board of Directors are independent members, with the exception of Mr. Luis Carlos Sarmiento Gutiérrez, because of his connections with Grupo Aval and the organization LCSAL, and Mr. Jorge Iván Villegas Montoya, on account of having a legal advisory contract with the Bank.

# **Board Member Rights and Responsibilities**

#### **Question 35**

|   | YES |
|---|-----|
| Question: Do Board members report direct or indirect            | Х   |
| relationships with a stakeholder from which situations of       |     |
| conflict of interest may arise or affect their opinion or vote? |     |
| (Recommendation 17)   |     |
| Evelopetics * Manshers of the Decad of Directory convolute of   | (   |

Explanation\*: Members of the Board of Directors complete a form on which they provide detailed information of their links with the various companies, organizations and entities to which they belong. The aforementioned form can be found in the files of the Bank's Secretary General's Office (Article 2 of the Rules of the Procedure for the Board of Directors).

NO

VEC

#### **Question 36**

|   | YES | NO |
|---|-----|----|
| Question: Does the issuer make sufficient information           | Х   |    |
| available to the members of the Board appointed for the first   |     |    |
| time so that they can become familiar with the specifics of the |     |    |
| issuer and the sector in which it operates? (Recommendation     |     |    |
| 18)   |     |    |

Explanation\*: Sufficient and necessary information pertaining to Banco de Bogotá for these purposes is made available to the members of the Board of Directors in the Bank's Secretary General's Office. (Article 2 of the Rules of Procedure for the Board of Directors).

|   | YES        | NO      |
|---|------------|---------|
| <b>Question:</b> Does the issuer provide the members of the Board | Х          |         |
| appointed for the first time with information relating to the     |            |         |
| responsibilities, obligations and powers associated with the      |            |         |
| position? (Recommendation 18)                                     |            |         |
| Explanation*: Members of the Board of Directors appointed for     | r the firs | st time |

receive a manual that contains the responsibilities derived from their condition, prepared by the Bank's Statutory Auditing Office, as well as the Rules of Procedures for the Board of Directors.

#### **Question 38**

|  | YES     | NO     |
|--|---------|--------|
| <b>Question:</b> Do the minutes of the Board meetings refer to the | Х       |        |
| studies, grounds and any other sources of information that         |         |        |
| serve as the basis for decision-making? (Recommendation 19)        |         |        |
| Explanation*: All decisions made by the Board of Directors         | are bas | ed on  |
| studies presented by the Bank's Administration. Said studie        | s are h | eld as |

annexes of the corresponding minutes of the meetings. (Article 8, paragraph 7

of the Rules of Procedure for the Board of Directors)

#### Question 39

|   | YES       | NO      |
|---|-----------|---------|
| Question: Do the minutes of the Board meetings include the    | X         |         |
| arguments for and against the decisions made?                 |           |         |
| (Recommendation 19)   |           |         |
| Explanation*: The minutes of the meetings of the Bank's Boa   | rd of Dii | rectors |
| describe how the meetings unfold and the grounds for the d    | lecisions | made    |
| therein. (Article 8, paragraph 7 of the Rules of Procedure fo | r the Bo  | ard of  |
| Directors)  |           |         |

#### Question 40

|   | YES        | NO     |
|---|------------|--------|
| Question: Does the issuer provide Board members with                | X          |        |
| relevant information regarding the decisions to be made at          |            |        |
| least two (2) days in advance in accordance with the agenda         |            |        |
| contained in the Announcement? (Recommendation 20)                  |            |        |
| Explanation*: Articles 2 and 3 of the Rules of Procedure for        | r the Bo   | ard of |
| Directors stipulate that the announcement of meeting and rela       | ted docu   | uments |
| shall be submitted to the directors two (2) days in advance for the | neir revie | w and  |
| analysis.   |            |        |

#### Question 41

|  | YES    | NO   | N/A   |
|--|--------|------|-------|
| Scenario: If the issuer's Board of Directors has alternate   | Х      |      |       |
| members, answer the question yes or no; otherwise, mark      |        |      |       |
| N/A.   |        |      |       |
| Question: Does the issuer have mechanisms to keep            |        |      |       |
| Alternate Members properly informed about the topics         |        |      |       |
| submitted to the consideration of the Board of Directors so  |        |      |       |
| that they have the information necessary in the event that   |        |      |       |
| they have to replace the primary members?                    |        |      |       |
| (Recommendation 21)  |        |      |       |
| Explanation*: Alternate members of the Board of Directors a  | re sum | mone | d and |
| regularly attend all meetings together with the primary memb |        |      |       |
| have access to all the information available in the Bank's S |        | -    | -     |

# **Question 42**

Office.

|  | YES | NO |
|--|-----|----|
| Question: Does the issuer have a budget allocation to back       | X   |    |
| the eventual contracting of an external advisor, on the part of  |     |    |
| the Board of Directors, at the request of any of its members, to |     |    |
| provide an expert opinion as required to adopt certain           |     |    |
| decisions? (Recommendation 22)                                   |     |    |

Explanation\*: Members of the Board of Directors are able to recommend the contracting of external advisors to contribute in the adoption of decisions as required.

# Supporting Committees Question 43

|  | YES | NO | N/A |
|--|-----|----|-----|
| <b>Scenario:</b> If there is a permanent committee, other than that required by law, whose functions include supporting the Board of Directors in matters regarding appointments and remuneration, answer the question; otherwise, mark N/A. <b>Question:</b> Does the Appointment and Remuneration Committee consist of at least one member of the Board of |     |    | X   |
| Directors? (Recommendation 23)   |     |    |     |
| Explanation*: As part of its functions, the Board of Director<br>remove Vice-presidents and employees who have legal represent<br>Bank. (Article 31, paragraph 6 of the Bank's Bylaws)   |     |    |     |

# Question 44

|  | YES    | NO     | N/A   |
|--|--------|--------|-------|
| Scenario: If there is a permanent committee, other than that |        |        | X     |
| required by law, whose functions include supporting the      |        |        |       |
| Board of Directors in matters regarding appointments and     |        |        |       |
| remuneration, answer the question; otherwise, mark N/A.      |        |        |       |
| <b>Question:</b> Does the Appointment and Remuneration       |        |        |       |
| Committee provide support for the Board of Directors in      |        |        |       |
| reviewing the performance of Senior Management, which        |        |        |       |
| consists of the CEO and personnel from the level directly    |        |        |       |
| below him or her? (Recommendation 24)                        |        |        |       |
| Explanation*: Senior Management performance is directly revi | ewed b | by the | Board |
| of Directors.  |        |        |       |

# **Question 45**

|   | YES    | NO      | N/A    |
|---|--------|---------|--------|
| Scenario: If there is a permanent committee, other than that  |        |         | X      |
| required by law, whose functions include supporting the       |        |         |        |
| Board of Directors in matters regarding appointments and      |        |         |        |
| remuneration, answer the question; otherwise, mark N/A.       |        |         |        |
| <b>Question:</b> Does the Appointment and Remuneration        |        |         |        |
| Committee suggest a remuneration and salary policy for the    |        |         |        |
| issuer's employees, including senior management?              |        |         |        |
| (Recommendation 24)   |        |         |        |
| Explanation*: The Bank's Board of Directors and Senior M      | lanage | ment    | define |
| wage policies. (Paragraph 1.3 of Chapter I, Title Four of the | Code   | of Corp | oorate |
| Governance)   |        | -       |        |

|  | YES | NO | N/A |
|--|-----|----|-----|
| Scenario: If there is a permanent committee, other than that |     |    | X   |
| required by law, whose functions include supporting the      |     |    |     |
| Board of Directors in matters regarding appointments and     |     |    |     |
| remuneration, answer the question; otherwise, mark N/A.      |     |    |     |
| <b>Question:</b> Does the Appointment and Remuneration       |     |    |     |
| Committee suggest the appointment, remuneration and          |     |    |     |
| removal of the company's CEO or the person acting as such?   |     |    |     |
| (Recommendation 24)  |     |    |     |

Explanation\*: The appointment, remuneration and removal of the CEO or acting CEO fall within the competence of the Board of Directors.

# Question 47

|  | YES    | NO      | N/A   |
|--|--------|---------|-------|
| Scenario: If there is a permanent committee, other than that |        |         | X     |
| required by law, whose function includes supporting the      |        |         |       |
| Board of Directors in matters regarding appointments and     |        |         |       |
| remuneration, answer yes or no; otherwise, mark N/A.         |        |         |       |
| Question: Does the Appointment and Remuneration              |        |         |       |
| Committee propose objective criteria based on which the      |        |         |       |
| issuer hires its top executives? (Recommendation 24)         |        |         |       |
| Explanation*: The Board of Directors uses objective criteria | a wher | n hirin | g the |
| Bank's top executives.                                       |        |         | -     |

# **Question 48**

|  | YES    | NO     | N/A   |
|--|--------|--------|-------|
| Scenario: If there is a permanent committee, other than that | X      |        |       |
| required by law, whose functions include supporting the      |        |        |       |
| Board of Directors in matters regarding corporate            |        |        |       |
| governance, answer the question; otherwise, mark N/A.        |        |        |       |
| Question: Does the Corporate Governance Committee            |        |        |       |
| consist of at least one member of the Board of Directors?    |        |        |       |
| (Recommendation 23)  |        |        |       |
| Explanation*: The Corporate Governance Committee is          | the fu | ll Boa | rd of |
| Directors, which analyzes and defines Corporate Governance i | ssues. |        |       |

# **Question 49**

|  | YES      | NO       | N/A    |
|--|----------|----------|--------|
| Scenario: If there is a permanent committee, other than that                 | Х        |          |        |
| required by law, whose functions include supporting the                      |          |          |        |
| Board of Directors in matters regarding corporate                            |          |          |        |
| governance, answer the question; otherwise, mark N/A.                        |          |          |        |
| <b>Question:</b> Does the Corporate Governance Committee                     |          |          |        |
| ensure that Shareholders and the market in general have                      |          |          |        |
| unrestricted, equal and timely access to information that must               |          |          |        |
| be disclosed by the issuer? (Recommendation 25)                              |          |          |        |
| Explanation*: The entire Board of Directors, through the mech                | anisms   | s provid | ded in |
| the Code of Corporate Governance, and specifically through r                 | elevant  | t inforn | nation |
| and through its website www.bancodebogota.com, notifies the shareholders and |          |          | s and  |
| the market in general of any relevant event or operation of                  | or extra | aordina  | ary or |
| significant act of concern to the Bank.                                      |          |          |        |

|   | YES     | NO       | N/A    |
|---|---------|----------|--------|
| Scenario: If there is a permanent committee, other than that  | Х       |          |        |
| required by law, whose functions include supporting the       |         |          |        |
| Board of Directors in matters regarding corporate             |         |          |        |
| governance, answer the question; otherwise, mark N/A.         |         |          |        |
| Question: Does the Corporate Governance Committee             |         |          |        |
| report on the Audit Committee's performance?                  |         |          |        |
| (Recommendation 25)   |         |          |        |
| Explanation*: The Board of Directors presents a semi-annual r | eport o | of the b | bank's |
| internal control system to the Shareholders' Meeting which    | include | es the   | Audit  |
| Committee's performance.                                      |         |          |        |

## **Question 51**

|  | YES    | NO       | N/A     |
|--|--------|----------|---------|
| Scenario: If there is a permanent committee, other than that     |        | Х        |         |
| required by law, whose functions include supporting the          |        |          |         |
| Board of Directors in matters regarding corporate                |        |          |         |
| governance, answer the question; otherwise, mark N/A.            |        |          |         |
| Question: Does the Corporate Governance Committee                |        |          |         |
| review and assess how the Board of Directors fulfilled its       |        |          |         |
| duties during the period? (Recommendation 25)                    |        |          |         |
| Explanation*: In accordance with paragraph 5 of article 22 of th | e Banł | k's Byla | aws, it |
| is the General Shareholders' Meeting's job to evaluate the I     | Board  | of Dire  | ector's |
| performance.   |        |          |         |

# **Question 52**

|  | YES      | NO     | N/A    |
|--|----------|--------|--------|
| Scenario: If there is a permanent committee, other than that                     | X        |        |        |
| required by law, whose functions include supporting the                          |          |        |        |
| Board of Directors in matters regarding corporate                                |          |        |        |
| governance, answer the question; otherwise, mark N/A.                            |          |        |        |
| <b>Question:</b> Does the Corporate Governance Committee                         |          |        |        |
| monitor Board members' trades of shares issued by the                            |          |        |        |
| company or other companies within the same group?                                |          |        |        |
| (Recommendation 25)  |          |        |        |
| Explanation*: The entire Board of Directors monitors and a                       | uthorize | es con | npany  |
| issued share trades of the Bank's managers and executives, pursuant to the       |          |        | to the |
| provisions of Article 404 of the Commerce Code, article 6.4.1.1.33 of Decree     |          |        | ecree  |
| 2555 of 2010, Title I Chapter 8 of the Basic Legal Bulletin and paragraph 5.1 of |          |        | 5.1 of |
| Title III of Banco de Bogotá's Code of Corporate Governance.                     |          |        |        |

# **Question 53**

|   | YES | NO | N/A |
|---|-----|----|-----|
| Scenario: If there is a permanent committee, other than that                    | X   |    |     |
| required by law, whose functions include supporting the                         |     |    |     |
| Board of Directors in matters regarding corporate                               |     |    |     |
| governance, answer the question; otherwise, mark N/A.                           |     |    |     |
| <b>Question:</b> Does the Corporate Governance Committee                        |     |    |     |
| monitor compliance of Management remuneration policy?                           |     |    |     |
| (Recommendation 25)   |     |    |     |
| Explanation*: The full Board of Directors supervises compliance with the Bank's |     |    |     |
| Management remuneration policy.   |     |    |     |

# **Question 54**

| 4.000.01.01   |              |          |
|---|--------------|----------|
|   | YES          | NO       |
| In addition to the functions established by law or the bylaws,    | X            |          |
| does the Audit Committee make any statements, by way of a         |              |          |
| written report, regarding the possible operations to be carried   |              |          |
| out with economic associates? (Recommendation 26)                 |              |          |
| Explanation*: In accordance with Article 6 of the Audi            | t Comn       | nittee's |
| Regulations, it is the function of said Committee to issue        | a semi-      | annual   |
| judgment as part of a written report with regard to the operation | ons carri    | ed out   |
| with economic associates. For this purpose, the Committee ve      | erifies that | at said  |
| operations are carried out based on market conditions and do      | not affe     | ect fair |
|   |              |          |

#### **Question 55**

treatment among shareholders.

|   | YES | NO |
|---|-----|----|
| In addition to the functions established by law or the by-laws, | Х   |    |
| does the Audit Committee verify that the possible operations    |     |    |

| planned with economic associates are carried out based on                    |     |
|--|-----|
| market conditions and they do not affect fair treatment among                |     |
| Shareholders? (Recommendation 26)  |     |
| Explanation*: In accordance with Article 6 of the Audit Committee            | 's  |
| Regulations, it is the function of said Committee to issue a semi-annu       | al  |
| judgment as part of a written report with regard to the operations carried o | ut  |
| with economic associates. For this purpose, the Committee verifies that sa   | id  |
| operations are carried out based on market conditions and do not affect fa   | air |
| treatment among shareholders.  |     |

# Question 56

|   | YES      | NO     |
|---|----------|--------|
| In addition to the functions established by law or the bylaws,    | X        |        |
| does the Audit Committee establish the policies, criteria and     |          |        |
| practices to be used by the issuer in the preparation, disclosure |          |        |
| and dissemination of its financial information?                   |          |        |
| (Recommendation 26)   |          |        |
| Explanation*: It is the function of the Audit Committee to e      | nsure th | at the |

Explanation\*: It is the function of the Audit Committee to ensure that the presentation, preparation and disclosure of financial information aligns with the provisions of applicable regulations, verifying that necessary controls are in place. For this purpose, the Committee specifies policies, criteria and practices to be used by the bank, within the framework of the Code of Corporate Governance, and bases its decisions on the assessments made by the Statutory Auditing and Comptroller's Offices to that effect. (Article 6 of the Audit Committee's Rules of Procedure)

# Question 57

In addition to the functions established by law or the bylaws, does the Audit Committee define mechanisms to consolidate the information of the issuer's regulatory authorities in order to present it to the Board of Directors? (Recommendation 26)

| YES | NO |
|-----|----|
| Х   |    |

Explanation\*: The functions of the Audit Committee are described in article 6 of the Committee's Rules of Procedure, which are available on the website <u>www.bancodebogota.com</u> in the Investor Relations / Corporate Governance section.

# **III. DISCLOSURE OF FINANCIAL AND NON-FINANCIAL INFORMATION**

# **Requests for Information**

#### Question 58

|   | YES        | NO     |
|---|------------|--------|
| <b>Question:</b> Does the issuer have a service center or a contact | Х          |        |
| center available to its investors to serve as a communication       |            |        |
| channel? (Recommendation 27)  |            |        |
| Explanation*: In accordance with the Code of Corporate              | Gover      | nance, |
| addressing the shareholders and providing them with informatio      | n is carri | ed out |
| through the Bank's Secretary General's office. Matters pertaining   | ng to inv  | estors |
| are handled through the Investor Relations Management Office        | , which r  | eports |
| to the CFO.   |            | -      |
|   |            |        |

|   | YES | NO |
|---|-----|----|
| When, in the opinion of the issuer, the response given to an    | Х   |    |
| investor may place him/her at an advantage, does the issuer     |     |    |
| ensure all other investors will immediately have access to said |     |    |
| response, in accordance with the mechanisms established by      |     |    |

the issuer for this purpose, and under the same economic conditions? (Recommendation 28) Explanation\*: As defined by the Bank, if an investor is placed at an advantage as a result of a response, the Secretary General's Office shall immediately report said situation through the relevant information mechanism of the Financial Superintendency. Each investor has access to the same information, which is updated continuously on the website <u>www.bancodebogota.com</u>

# Question 60

|  | YES       | NO      |
|--|-----------|---------|
| Question: Can a group of Shareholders request specialized        | Х         |         |
| audits? (Recommendation 29)                                      |           |         |
| Explanation*: In accordance with the corporate bylaws (article   | 31, para  | agraph  |
| 25), shareholders representing at least fifteen percent (15%)    | of the    | Bank's  |
| outstanding shares and/or investors owning least twenty-five (28 | 5%) of th | e total |
| outstanding commercial paper issued by the Bank may requi        | est spec  | ialized |
| audits.  |           |         |

# **Question 61**

| YES     | NO                           | N/A      |
|---------|------------------------------|----------|
| X       |                              |          |
|         |                              |          |
| 31, pa  | ragrap                       | h 25),   |
| e total | outsta                       | <u> </u> |
|         | 31, pa<br>Bank's<br>be total |          |

# Question 62

|  | YES       | NO     | N/A     |
|--|-----------|--------|---------|
| Scenario: If a group of Shareholders can request specialized |           | X      |         |
| audits, answer the question; otherwise, mark N/A.            |           |        |         |
| Question: Is there a procedure detailing how the share       |           |        |         |
| percentage required to be able to request specialized audits |           |        |         |
| was defined? (Recommendation 30)                             |           |        |         |
| Explanation*: Percentages defined for shareholders and inves | tors that | at wou | ld like |
| to request specialized audits are deemed adequate.           |           |        |         |

# Question 63

| 4  |         |       |        |
|--|---------|-------|--------|
|  | YES     | NO    | N/A    |
| Scenario: If a group of Shareholders can request specialized | Х       |       |        |
| audits, answer the question; otherwise, mark N/A.            |         |       |        |
| <b>Question:</b> Is there a procedure that specifies the     |         |       |        |
| requirements to request a specialized audit?                 |         |       |        |
| Explanation*: In accordance with the Bank's Bylaws, reque    | sts for | speci | alized |
| audits are authorized or denied by the Board of Direct       | ors ar  | id mu | st be  |
| implemented by the Bank's CEO.                               |         |       |        |

|  | YES | NO | N/A |
|--|-----|----|-----|
| Scenario: If a group of Shareholders can request specialized         | X   |    |     |
| audits, answer the question; otherwise, mark N/A.                    |     |    |     |
| <b>Question:</b> Is there a procedure to specify who is in charge of |     |    |     |
| conducting the specialized audit and how that person is              |     |    |     |
| designated? (Recommendation 30)                                      |     |    |     |

Explanation\*: In accordance with the Bank's Bylaws, requests for specialized audits are authorized or denied by the Board of Directors and must be implemented by the Bank's CEO.

# **Question 65**

|   | YES   | NO      | N/A    |
|---|-------|---------|--------|
| Scenario: If a group of Shareholders can request specialized    | X     |         |        |
| audits, answer the question; otherwise, mark N/A.               |       |         |        |
| Question: Is there a procedure that specifies who should        |       |         |        |
| bear the cost of the specialized audit? (Recommendation 30)     |       |         |        |
| Explanation*: By authorizing or denving specialized audits, the | Board | of Dire | actors |

Explanation\*: By authorizing or denying specialized audits, the Board of Directors determines whether or not the Bank will bear the cost of the audits.

# **Question 66**

|   | YES     | NO   |
|---|---------|------|
| Scenario: If a group of Shareholders can request specialized  | X       |      |
| audits, answer the question; otherwise, mark N/A.             |         |      |
| Question: Are the terms provided for each of the stages or    |         |      |
| steps of the procedure to contract the specialized audit      |         |      |
| specific? (Recommendation 30)                                 |         |      |
| Explanation*: In each case, the Board of Directors determines | the ter | ms r |

| YES | NO | N/A |
|-----|----|-----|
| X   |    |     |
|     |    |     |
|     |    |     |
|     |    |     |

Explanation\*: In each case, the Board of Directors determines the terms provided for each of the stages and the procedure to contract the specialized audit.

# Information to the Market

# **Question 67**

|  | YES                | NO               |
|--|--------------------|------------------|
| Question: Does the issuer provide mechanisms to disclose the   | Х                  |                  |
| material findings resulting from internal control activities to  |                    |                  |
| Shareholders and other investors? (Recommendation 31)  |                    |                  |
| Explanation*: There are disclosures in the semi-annual report pr   | esented            | by the           |
| Board of Directors to the General Shareholders' Meeting with<br>evaluation of the Bank's internal control system. Similarly, the<br>report and notes to the financial statements published or<br><u>www.bancodebogota.com</u> disclose some aspects of the Bank's<br>system. | e manag<br>n the w | ement<br>/ebsite |

#### Question 68

(Recommendation 32) The issuer discloses to the market general policies applicable to remuneration and any other economic benefit granted to:

|  | YES      | NO      |
|--|----------|---------|
| Members of the Board of Directors                                  |          | X       |
| Legal Representative   |          | X       |
| Statutory Auditor  |          | Х       |
| External Advisors  |          | Х       |
| External Auditors  |          | Х       |
| Explanation*: The Bank believes that it is unfitting to disclose t | his info | rmation |
| due to reasons of reserve, confidentiality and security.           |          |         |

|   | YES      | NO      |
|---|----------|---------|
| <b>Question:</b> Does the issuer disclose to the market the contracts | Х        |         |
| entered into with its directors, managers, top executives and         |          |         |
| legal representatives, including its related companies, partners      |          |         |
| and other related parties? (Recommendation 33)                        |          |         |
| Explanation*: In the notes to the financial statements con            | rrespond | ing to  |
| transactions with related parties, Banco de Bogotá discloses          | the oper | rations |
| with companies related to Bank managers.                              | -        |         |

## Question 70

|  | YES        | NO      |
|--|------------|---------|
| <b>Question:</b> Does the issuer disclose to the market its internal | X          |         |
| regulations regarding conflict resolution? (Recommendation           |            |         |
| 34)  |            |         |
| Explanation*: Regulations pertaining to resolution of conflicts of   | of interes | sts are |
| found in article 7 of Banco de Bogotá's Code of Ethics and Co        | nduct, w   | hich is |
| made available to the general public on the website www.bance        | odebogo    | ta.com  |
| in the Investor Relations / Corporate Governance section.            |            |         |

#### **Question 71**

|   | YES | NO     |
|---|-----|--------|
| <b>Question:</b> Does the issuer disclose to the market the trading | X   |        |
| criteria for directors, managers and employees regarding            |     |        |
| shares and other securities issued thereby, such as the             |     |        |
| preemptive right for instance? (Recommendation 35)                  |     |        |
| Explanation*: Yes In accordance with the provisions of Artic        |     | of the |

Explanation\*: Yes. In accordance with the provisions of Article 404 of the Commerce Code, article 6.4.1.1.33 of Decree 2555 of 2010, and Title I Chapter 8 of the Basic Legal Bulletin, paragraph 5.1 of Title III of Banco de Bogotá's Code of Corporate Governance sets forth the conditions under which Bank managers may purchase or sell company shares.

# **Question 72**

|  | YES      | NO      |
|--|----------|---------|
| <b>Question:</b> Does the issuer disclose to the market the C.V.s of | Х        |         |
| Board members and the internal regulatory authorities and, if        |          |         |
| there are none, the equivalent authorities, as well as those of      |          |         |
| the legal representatives, in order for people to review their       |          |         |
| qualifications and experience as regards the management              |          |         |
| capacity with relation to the matters they are required to deal      |          |         |
| with? (Recommendation 36)  |          |         |
| Explanation*: Curriculum Vitae of the individuals that comprise      | se the   | Bank's  |
| Board of Directors and Senior Management are published of            | on the w | /ebsite |
| www.bancodebogota.com in the Investor Relations / Directors,         | Manage   | rs and  |
| Shareholding Structure section.                                      |          |         |

# **Statutory Auditor**

#### **Question 73**

|   | YES      | NO      |
|---|----------|---------|
| Question: Did the issuer appoint persons or firms that have       |          | X       |
| received revenue from the company and/or its economic             |          |         |
| associates, representing 25% or more of its last annual           |          |         |
| revenues, as statutory auditor? (Recommendation 37)               |          |         |
| Explanation*: Based on the certification issued by the Bank's Sta | tutory A | uditing |
| Office firm, income received from the Banco de Bogotá did not e   | exceed 2 | 25% of  |
| the total annual income received by said firm.                    |          |         |

|  | YES | NO |
|--|-----|----|
| <b>Question:</b> Does the issuer or its economic associates contract           |     | Х  |
| services other than auditing with the Statutory Auditor?                       |     |    |
| (Recommendation 38)  |     |    |
| Explanation*: Banco de Bogotá only contracts Auditing services with said firm. |     |    |

# **Question 75**

|   | YES     | NO     |
|---|---------|--------|
| <b>Question:</b> Do the issuer's contracts with the statutory auditor         | Х       |        |
| establish clauses to rotate the individuals who carry out the                 |         |        |
| audit every five (5) years? (Recommendation 39)                               |         |        |
| Explanation*: The contract with the Bank's Statutory Auditing Office includes |         |        |
| clauses for rotations every five (5) years for individuals that carry         | out the | audit. |

# **Question 76**

| YES        | NO                      |
|------------|-------------------------|
| X          |                         |
|            |                         |
|            |                         |
|            |                         |
| Office in  | cludes                  |
| ory Audite | or and                  |
| ting as a  | auditor                 |
|            |                         |
|            | Office in<br>ory Audito |

# IV. DISPUTE RESOLUTION

# **Question 77**

|  | YES                   | NO      |
|--|-----------------------|---------|
| <b>Question:</b> Does the issuer take the measures necessary to    | Х                     |         |
| inform its Shareholders of the legal procedures to protect their   |                       |         |
| rights before the Colombian Financial Superintendency?             |                       |         |
| (Recommendation 40)  |                       |         |
| Explanation*: The Bank shall not disavow, limit or restrict in any | way the               | rights  |
| of any shareholder, who has the powers conferred on him or he      | r by law <sup>·</sup> | for the |
| exercise thereof. Disputes between the shareholders and the con    | mpany sl              | nall be |
| resolved by way of direct settlement in accordance with para       | graph 7               | 2.3 of  |

Banco de Bogotá's Code of Ethics and Conduct, which is made available to the general public on the website <u>www.bancodebogota.com</u> in the Investor Relations / Corporate Governance section.

# **Question 78**

|   | YES       | NO      |
|---|-----------|---------|
| Question: Did the issuer adopt the mechanism of direct                        | X         |         |
| settlement to resolve any disputes that may arise between the                 |           |         |
| issuer and Shareholders, the Shareholders and managers and                    |           |         |
| among Shareholders? (Recommendation 41)                                       |           |         |
| Explanation*: Direct settlement is provided as a mechanism to re              | esolve di | sputes  |
| between the Bank and its shareholders, and it is described in paragraph 7.2.3 |           |         |
| of Banco de Bogotá's Code of Ethics and Conduct, which is ma                  | de availa | able to |
| the general public on the website www.bancedebogeta.com                       | in tha Ir | wostor  |

the general public on the website <u>www.bancodebogota.com</u> in the Investor Relations / Corporate Governance section.

|   | YES      | NO     |
|---|----------|--------|
| Question: Did the issuer provide an alternative form of       | Х        |        |
| resolution for the disputes that may arise between the issuer |          |        |
| and Shareholders, the Shareholders and managers and among     |          |        |
| Shareholders? (Recommendation 41)                             |          |        |
| Explanation*: Dispute resolution mechanisms are provided for  | in the l | oylaws |
| and in the Code of Ethics and Conduct.                        |          |        |

# **Optional Question**

# Question 80

If there are corporate governance practices in addition to those recommended by the Code of Best Corporate Practices, the issuer may reveal them in this section.

Response: Banco de Bogotá has a Code of Corporate Governance and a Code of Ethics and Conduct, as well as Rules of Procedure for the Meetings, Board of Directors, and Audit Committee, which contain general corporate governance policies. Said documents are always available for reference in the Investor Relations / Corporate Governance section of the website www.bancodebogota.com